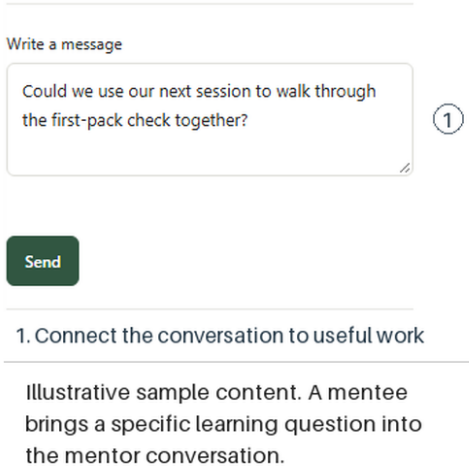
FOLLOW COMMUNITIES AND DISCUSS SHARED WORK

Bring a work question to the community that can help

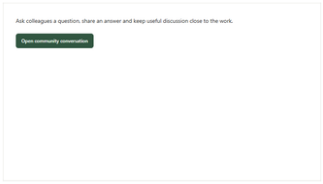
Match the question or lesson to the community's purpose and membership, then keep the conversation connected to any responsible work follow-up.

Open conversation > Follow community > Post message

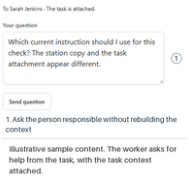
SkillSmith · Bring a practical question into the mentoring conversation



SkillSmith · Open the shared conversation for a community resource



SkillSmith · Ask for help with the task attached



Bring a practical question into the mentoring conversation

Pay only when you see results

Agree the outcome for your first workflow with our team.

SELECTED CLIENTS FEATURED BY SKILLSMITH

verizon · KEYSIGHT TECHNOLOGIES · AMERICAN EAGLE · Berkeley UNIVERSITY OF CALIFORNIA

YOUR TEAM / THE DECISIONS THAT MATTER

Who can use this product method

The method keeps the stated role and access scope. Your team confirms the people involved.

Your role	The contribution	SkillSmith support
Permitted community member	Open conversation, Follow community and Post message	Use the method within the permitted scope for the selected information.

Give the resulting work decision a follow-up owner

In a worked example, the discussion needs a work decision outside the community; retain the conversation and create the responsible follow-up separately.

WORKED DECISION

Decision point	Information to use	Responsible next step
Inputs to review	Community purpose and Membership	Open conversation.
Method action	Conversation	Follow community and Post message.
Result to inspect	Community conversation and Followed community	Inspect the available result within the permitted scope.

Review the selected material, this occurrence's response and any conditional follow-up.

CONNECTED WORK / PREPARED PLAYBOOKS

Follow communities and discuss shared work

Start with community purpose and membership. The steps below show the actions and information available for this method.

01 Open conversation

Start with community purpose and membership. Open conversation.

02 Follow community

Follow community with conversation in view.

03 Post message

Post message. The result includes community conversation and followed community.

Use the supporting product method

Review the available actions and the result within the method's stated scope.

Follow communities and discuss shared work

Messages retain their community context.

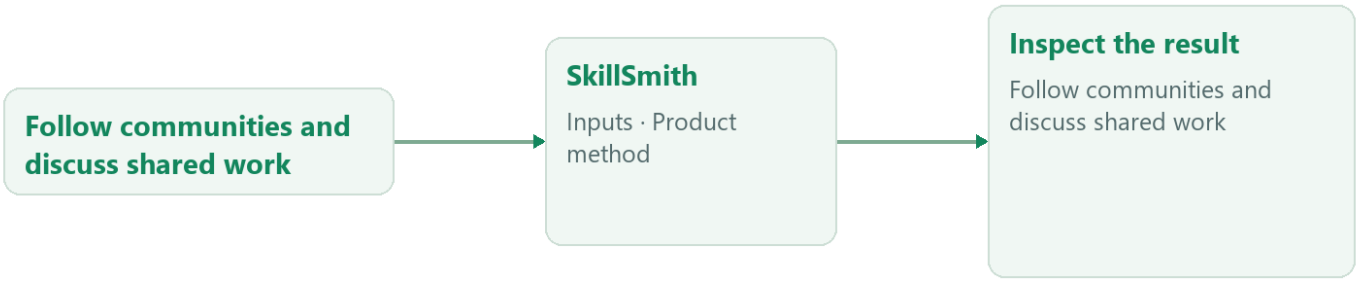
Bring a work question to the community that can help

YOUR INFORMATION / CONNECTED WORK

The materials that make this method usable

Keep the relevant material available at the point it is used. The resource choices below support different parts of the work.

Your work context > SkillSmith > Your next contribution



Follow communities and discuss shared work A question or lesson is shared	Community conversation and Followed community.

YOUR DELIVERY PLAN / OUR TEAM

Set up a useful first example

Start with the materials and people you already have. We help make the setup choices explicit before your team uses the method.

01 Choose the working inputs

Review community purpose, membership and conversation.

02 Agree who will use the method

Confirm the relevant people and their permitted scope: Permitted community member.

03 Try the useful actions

Open conversation, Follow community and Post message.

We are here to help



Rohit Singh
VP of Strategic Partnerships



Brent Jackson
Director of Customer Success

Prepare the method for your team

What can we inspect after using this method?

The method provides community conversation and followed community. Messages retain their community context.

Who uses this method?

The permitted roles are Permitted community member. Confirm the people and their access for the selected example.

Which choices do we need to make first?

Review community purpose, membership and conversation. Use those choices to prepare the first example and its permitted scope.

Which community context and membership fit this question or lesson?

The discussion needs a work decision outside the community; retain the conversation and create the responsible follow-up separately.

WHY SKILLSMITH / YOUR NEXT STEP

Bring your work; we help prepare the method

We work with your team to organize the source material, responsibilities and review choices. Start with one useful example, then carry the agreed method into everyday work.

Without connected follow-through	With SkillSmith
A lesson or concern is separated from the team's conversation.	Connect meaningful contributions, team conversations and follow-through on shared issues.
The next person receives an action without the preceding result.	Keep the preceding result attached when the next responsible person receives work.
Known case details are requested again at the next handoff.	Carry known context forward and show the decisions needed for this task.

Walk through this method with us

Bring one real example and the information needed for this method. We will walk through its actions, result and permitted scope.

- Which community context and membership fit this question or lesson?
- The inputs and available actions
- The people and permitted scope
- The result to inspect

Request a demo

skillsmith.com/contact