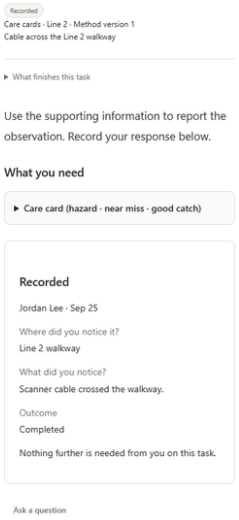
INSPECT OPERATIONAL WORK AND CHOOSE THE NEXT ACTION

See related work before choosing the manager's next action

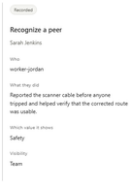
Open visible task records and related cases to identify what is ready, waiting or still needs a responsible person.

Search and sort stream; Inspect submission > Open related tasks; Assign follow-up

SkillSmith · A recorded observation stays attached to its task



SkillSmith · Keep recognition connected to the recorded contribution



SkillSmith · Review open work by playbook and open its source records



A recorded observation stays attached to its task

Pay only when you see results

Agree the outcome for your first workflow with our team.

SELECTED CLIENTS FEATURED BY SKILLSMITH

verizon · KEYSIGHT TECHNOLOGIES · AMERICAN EAGLE · Berkeley UNIVERSITY OF CALIFORNIA

YOUR TEAM / THE DECISIONS THAT MATTER

Who can use this product method

The method keeps the stated role and access scope. Your team confirms the people involved.

Your role	The contribution	SkillSmith support
Scoped manager or administrator	Search and sort stream, Inspect submission, Open related tasks and Assign follow-up	Use the method within the permitted scope for the selected information.

Identify the related work still waiting

In a worked example, a submitted task appears complete but related work is waiting; inspect the case and choose the next permitted action rather than closing the whole issue.

WORKED DECISION

Decision point	Information to use	Responsible next step
Inputs to review	Visible task records and Related cases	Search and sort stream.
Method action	Search filters	Inspect submission and Open related tasks.
Result to inspect	Operational view and Contextual next action	Inspect the available result within the permitted scope.

Review the selected material, this occurrence's response and any conditional follow-up.

CONNECTED WORK / PREPARED PLAYBOOKS

Inspect operational work and choose the next action

Start with visible task records and related cases. The steps below show the actions and information available for this method.

01 Search and sort stream; Inspect submission

Start with visible task records and related cases. Search and sort stream and Inspect submission.

02 Open related tasks; Assign follow-up

Open related tasks and Assign follow-up. The result includes operational view and contextual next action.

Use the supporting product method

Review the available actions and the result within the method's stated scope.

Inspect operational work and choose the next action

The manager can identify the result and remaining work.

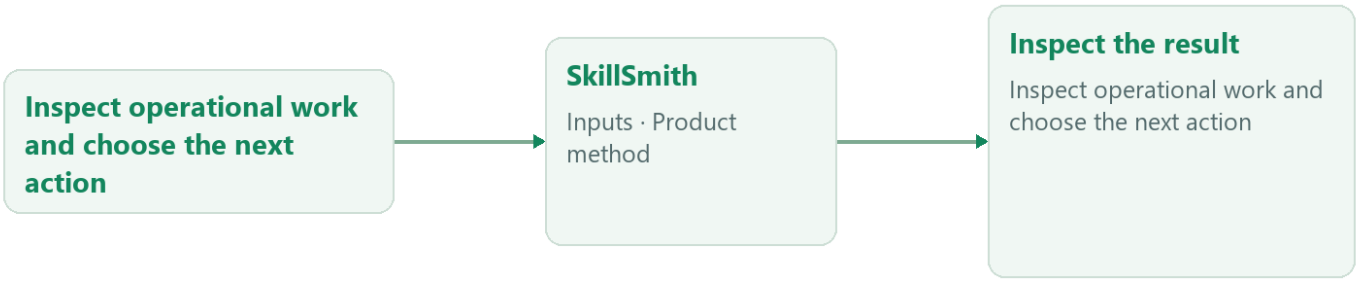
See related work before choosing the manager's next action

YOUR INFORMATION / CONNECTED WORK

The materials that make this method usable

Keep the relevant material available at the point it is used. The resource choices below support different parts of the work.

Your work context > SkillSmith > Your next contribution



Inspect operational work and choose the next action Work is assigned, submitted, reviewed or updated	Operational view and Contextual next action.

YOUR DELIVERY PLAN / OUR TEAM

Set up a useful first example

Start with the materials and people you already have. We help make the setup choices explicit before your team uses the method.

01 Choose the working inputs

Review visible task records, related cases and search filters.

02 Agree who will use the method

Confirm the relevant people and their permitted scope: Scoped manager or administrator.

03 Try the useful actions

Search and sort stream, Inspect submission, Open related tasks and Assign follow-up.

We are here to help



Rohit Singh
VP of Strategic Partnerships



Brent Jackson
Director of Customer Success

Prepare the method for your team

What can we inspect after using this method?

The method provides operational view and contextual next action. The manager can identify the result and remaining work.

Who uses this method?

The permitted roles are Scoped manager or administrator. Confirm the people and their access for the selected example.

Which choices do we need to make first?

Review visible task records, related cases and search filters. Use those choices to prepare the first example and its permitted scope.

Which tasks are ready, waiting or still need a responsible person in this case?

A submitted task appears complete but related work is waiting; inspect the case and choose the next permitted action rather than closing the whole issue.

WHY SKILLSMITH / YOUR NEXT STEP

Bring your work; we help prepare the method

We work with your team to organize the source material, responsibilities and review choices. Start with one useful example, then carry the agreed method into everyday work.

Without connected follow-through	With SkillSmith
An open item has no visible responsible next action.	Inspect task state, related work and the responsible next action in Pulse.
The next person receives an action without the preceding result.	Keep the preceding result attached when the next responsible person receives work.
A person cannot tell which contribution is ready for them.	Make ready work and its requested contribution visible in My Tasks.

Walk through this method with us

Bring one real example and the information needed for this method. We will walk through its actions, result and permitted scope.

- Which tasks are ready, waiting or still need a responsible person in this case?
- The inputs and available actions
- The people and permitted scope
- The result to inspect

Request a demo

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